



## **'Double Decker Deal' Policies**

- 1) The Double Decker Deal is only available if a 1-year Open Gym Membership, 1-year Group Fit Membership, or 1-year Small Group Training Membership is purchased.
- 2) Discounts are available on Performance Arts enrolment programs ONLY. This includes full program enrolment in Musical Theatre Company, Music/Voice Lessons, Step Dance Lessons, and DanceWorks.
- 3) If the 1-year Gym Membership is cancelled before the end of the contract, you agree to pay back the 10% discount based on the entire Performance Arts program fee, plus an additional 20% cancellation fee on the total dues for the 1-year Gym Membership.
- 4) Each gym member must purchase a \$10 24/7 access key card to access the gym. This fee is above the cost of the Gym Membership fees.
- 5) All fitness and health programs are considered 'auto-renewing'. By signing up for these programs, you accept that Studio 410 will continue to charge for the program until notice of cancellation is received. If you wish to discontinue your 1-year Gym Membership at the end of the contract, please provide written notice at least thirty (30) days prior to the end of the existing contract.
- 6) Payments on ALL programming and memberships MUST be paid for by the end of the first full business week of each month. If payment is not received, a fee of 5% on the total balance will be added to your invoice. An additional 5% will be added for each month of outstanding balances.
- 7) In the event of non-sufficient funds from a client account, all charges ensued to Studio 410 must be covered by the client within five (5) business days of the initial charge to Studio 410. An additional 5% will be charged for each five (5) business day period following.
- 8) Gym Membership contracts may be suspended for a MAXIMUM of TWO (2) WEEKS only. Suspension may be split in to two (2) two-week periods. If a suspension is desired, written request must be provided to Studio 410 staff at least one (1) week before desired suspension start date. Longer suspensions will only be available if a medical note stating the client cannot participate in the activities is provided.
- 9) Concerns with your account must be dealt with immediately. This includes any questions or concerns you may have with email notifications, phone calls, account balances etc. If issues are not brought to the attention of Studio 410 staff immediately, Studio 410 reserves the right to respond to the issues as they see fit. This may include a refusal to provide refunds on unwatched accounts.
- 10) Studio 410 will not be held responsible for lost, damaged, or stolen items while within the Studio, on the property, or participating in Studio 410 programs on or off the property.
- 11) ONLY indoor shoes are permitted in the studios, music rooms, or gym areas.
- 12) Studio 410 uses email as a primary source of communication, and by registering and participating in ANY program or membership, you agree to provide your email address. If you fail to monitor, choose to ignore, or unsubscribe from Studio 410 emails, you understand that Studio 410 will not be held responsible for you failing to receive notice of overdue payments, auto-renewing contracts, or any other information. This also includes emails from MINDBODY Online.
- 13) By registering and participating in ANY Studio 410 program or membership, you agree to abide by the policies, rules, and regulations, and understand that they may change at any time without notice. If ANY of the policies, rules, or regulations are NOT followed, you agree that Studio 410 reserves the right to cancel your program enrolment or membership without refund.
- 14) By entering Studio 410 or registering for programs and/or memberships, you release Studio 410 and its agents from ANY liability now or in the future for conditions that you may obtain.

Client Signature:

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Studio 410 Staff Signature:

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# STUDIO 410

Date:

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